

# Health Insurance Information, Counseling and Assistance Program

**Alternate Name:**

**Category:** [Eldercare](#)

**Organization:**

**Description:** Call 1-800-701-0501 Monday - Friday, 8:30am-5pm to get answers to questions about Medicare, Medicare Advantage programs (managed care), Medicare prescription drug coverage, Medigap, and other health and long-term care insurance issues

**Phone:** 1-800-701-0501

**Extension:**

**Url:** <https://aging.ny.gov/programs/medicare-and-health-insurance>

**Email:** NYSOFA@aging.ny.gov

---

## Additional Info

**Application Process:** For folks needing assistance in signing up for Medicare and detailed questions about health insurance, counseling is available through the toll-free HIICAP helpline.

**Wait Time:**

**Fees:**

**Accreditations:**

**Licenses:**

---

**Address:**

**Details**

**Mutual Aid NYC**